Price freeze for garden waste service

The subscription fee for Fenland District Council’s garden waste collection service has been frozen for another year after a successful second year of the service.

With more than 20,500 subscriptions this year, the service has continued to be self-funding – with the council making enough savings to be able to freeze the price again for 2019/20.

The £40 annual subscription fee, which was first introduced in 2017/18, will stay the same for the third year running, ensuring it remains amongst the lowest priced authority garden waste services in the East.

All new and existing customers paying for the fortnightly service by annual direct debit will also benefit from a continued discounted direct debit cost of £36.

Existing annual direct debit customers will have their subscriptions automatically renewed in February at £36, ready for the garden waste service to start in April 2019.

New customers wanting to sign up by direct debit can do so from December 1, 2019 online, with customer service staff on hand to help residents complete payments and set direct debits up if required.

The number of subscriptions this year represents 45% of all domestic properties in the district and the income will continue to contribute more than £500,000 again towards the council’s required savings.

Online information about the garden waste service helped inform local residents and a competent online payment system helped 18,700 customers sign up for subscriptions online.

Councillor Peter Murphy, Fenland District Council’s Portfolio Holder for the Environment, said: "I would like to thank everyone who signed up to our garden waste collection service for this second year to continue to recycle their garden waste."

“The price freeze for next year has been made possible thanks to the successful continuation of the service and helps ensure as many people as possible can continue to recycle their garden waste.”

For more information on the garden waste service and to sign up, visit www.fenland.gov.uk/gardenwaste or visit one of Fenland’s four @ Your Service shops and community hubs.

Customers wanting to pay for subscriptions by cash or card, at a cost of £40 per subscription, can do so from January 4, 2019.

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For more information contact Fenland District Council press office on 01354 622226